



EMPLOYMENT SERVICES

At a Glance

COVID-19 DDA Services

Temporary changes, effective March 13, 2020

Service Delivery Flexibilities

- May be provided over the phone, or by Skype, Zoom, Facetime, etc. to allow services to continue to be provided remotely in the home and community settings
- May be provided in a variety of settings such as residential sites, family homes, and other community setting
- Personal care assistance may comprise the entirety of the service, when the person is unable to attend work

Staffing Flexibilities

- May be rendered by relatives or legally responsible individuals
(including spouses and parents of minor children)
- People who self-directed services and receive Employment Services may exercise employment authority for Follow Along support

Service Authorization Flexibilities

- May be provided any day of the week and exceed eight hours a day and 40 hours per week within a person's authorized budget

Retainer Payments

- Add COVID-19 Retainer Payment at up to 80% of the rate:
 - Traditional Service Delivery Model: Up to 18 days - Self-Directed Services: Up to 108 hours
- DDA will share guidance on documentation and billing for retainer days

Visit our website for additional COVID-19 resources:

https://dda.health.maryland.gov/Pages/DDA_Appendix_K.aspx

Have questions? Email them to: dda.toolkitinfo@maryland.gov

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